



* Must be completed and e-mailed back to admin@bosveld.co.za or faxed to 086 524 9491. No installation would proceed without signed forms.

Client Information			
Client / Company:		Contact Person:	
ID / Registration No		Telephone Nr:	
Installation Address:		Cell Phone Nr:	
		Fax Nr :	
Postal address		E-mail address:	
		VAT Nr :	

* Company/Customer's name must be the legal name of a Company or Person for registration purposes. **Please attach ID.**

VALUE UNCAPPED PACKAGES : (non symmetrical links)

Download Upload Speed	1 Mbps / 512 k	2 Mbps / 1 Mbps	4 Mbps / 2 Mbps	6 Mbps / 3 Mbps	8 Mbps / 4 Mbps	10 Mbps / 5Mbps	16 Mbps / 8Mbps
Price	R290-00 p/m	R375-00 p/m	R550-00 p/m	R875-00 p/m	R1395-00 p/m	R 3895-00 p/m	R 4995-00 p/m
	Signature	Signature	Signature	Signature	Signature	Signature	Signature

*Existing Client hardware upgrade maybe required (subject to availability in your area).

PREMIUM UNCAPPED PACKAGES : (symmetrical links - upload /download same)

Download Upload Speed	1Mbps	2Mbps	4Mbps	5Mbps	6Mbps	8 Mbps
	Symmetrical	Symmetrical	Symmetrical	Symmetrical	Symmetrical	Symmetrical
Price	R 550-00	R 995-00	R 1595-00	R 2795-00	R 3750-00	R 4350-00
	Signature	Signature	Signature	Signature	Signature	Signature

PREMIUM CAPPED PACKAGES :

5Gb	10 Gb	15 Gb	20 Gb	30 Gb	50 Gb	75 Gb	100 Gb	200 Gb
Symmetrical	Symmetrical	Symmetrical	Symmetrical	Symmetrical	Symmetrical	Symmetrical	Symmetrical	Symmetrical
2-20 Mbps	2-20 Mbps	2-20 Mbps	2-20 Mbps	2-20 Mbps	2-20 Mbps	2-20 Mbps	2-20 Mbps	2-20 Mbps
R 200-00	R 350-00	R 500-00	R 600-00	R 875-00	R 1000-00	R 1250-00	R 1500-00	R 2250-00
Signature	Signature	Signature	Signature	Signature	Signature	Signature	Signature	Signature

- Top-ups are available at R50-00 per Gb, via self-help online service.

FOR OFFICE USE

AGREEMENT REFERENCE NUMBER

This Agreement reference number is: _____



----- DEBIT ORDER COMPULSORY -----

PAYMENT OPTIONS:

Subscription – Pay monthly by debit order .

I/We acknowledge that termination of this contract is not possible within the first five (5) months and agree to give one calendar month's written notice to terminate this contract.

Should I/we fail to pay my/our account I/we shall be liable for any collection, tracing and/or legal fees. I/we confirm that the abovementioned physical address is my/our domicilium citandi et executandi. I/We indemnify Bosveld Communications against any damage, loss, claims or cost that may result from work being done in connection with the service being rendered, removal of the service and/or my/our computer equipment not being compatible. I/We acknowledge that I/we will be charged additional fees for work or maintenance outside the normal equipment warranty required to be done by Bosveld Communications. I/We agree that this additional work should be paid on receipt of invoice or alternatively it will be added to the monthly subscription fee. Use of Internet related services is subject to our acceptable use policy (AUP). Bosveld Communications will not be liable for any loss of use, interruption of business, or any indirect, special, incidental, or consequential damages of any kind (including lost profits), regardless of the form of action, whether in contract, direct, or otherwise, even if Bosveld Communications has been advised of the possibility of such damages. In particular Bosveld Communications or its Agents will not be liable for any loss of data due to a software security breach, virus infection or any other form of data loss that can be incurred while connected to the internet or otherwise. I/We warrant that I/we have read and accept Bosveld Communications Standard Terms and Conditions and Acceptable use Policy (AUP) available online at www.bosveld.co.za .

Accepted by: Name: _____ (Who warrants that they are authorized to sign)

Date: _____ Signature: _____

Banking Details:

Bosveld Communications:

1. **ABSA** : Cheque account, Account Nr : 4061199567 Branch Code : 632005
2. **Standard Bank** : Cheque account, Account Nr : 331535580, Branch Code : 052548
3. **Nedbank** : Cheque account , Account Nr : 1006978143, Branch Code : 141848



Standard Terms and Conditions for Online Services

The Applicant consents to the jurisdiction of any competent South African Magistrate's court for the adjudication of any legal dispute between Bosveld Communications and the Applicant and these terms and conditions will be construed and interpreted in accordance with the law of the Republic of South Africa.

The Applicant acknowledges that the terms and conditions hereof may not be varied or cancelled except in writing and signed by Bosveld Communications and the Applicant.

In the event that any of the terms of this contract are found to be invalid, unlawful or unenforceable, such terms will be severable from the remaining terms, which will continue to be valid and enforceable.

Free Telephonic support is available (weekends included) from 8:00 daily until 21:00 by dialing or sending an sms/whatsapp message to our Support Numbers : 083 603 1684.

On-site support is charged at Bosveld Communications current rates.

Installation (equipment) is at a once-off cost of R3500.00 all inclusive (Travel, brackets, cable, antenna's etc.). The Installation of the wireless internet system includes the connection of PC's or equipment already networked to the Internet (on the day of installation). Additional cabling for PC's and extra networking, can be quoted to the client. The Wireless Installer has sufficient knowledge to connect PC's to the internet but IS NOT an IT technician and as such does not do IT maintenance or support.

Bosveld Communications only supply and maintain wireless connections with the relevant content (Internet, VPN, CCTV, etc.). Bosveld Communications DOES NOT supply IT support or maintenance and their responsibility ends with the connection to the Customers internal equipment. Any IT related work has to be attended to by your IT personnel or your IT support company.

Please note that there is absolutely **no** guarantee against lightning on the equipment. Please take the necessary precaution to avoid lightning damage. Make sure that equipment is specified on your insurance. Help prevent lightning damage by unplugging both cables from the PoE in case of thunderstorms and/or lightning.

We do not discriminate and all packages are linked via fibre to Teraco and Neotel.

We **DO** provide email addresses but you may use a free email provider such as Gmail or your own provider. Please make sure that they can authenticate themselves. Bosveld Communications reserves the right to modify prices on one month's notice and new pricing will apply to this agreement after the notice period unless the agreement is cancelled in writing by me/us.

Payment Options: Monthly by debit order or EFT. EFT payment must reflect before on on the 7th of each month. All prices include VAT. Interest at 2.5% p/m will be charged on overdue accounts.

If paying by EFT please include INVOICE NR as to allocate funds received to correct account.

Cancellations of Value uncapped services require one calendar month's written notice from day cancellation is send. If additional or other services rendered as per contract period signed.

All packages are true uncapped. NO daily limits or throttling gets implemented on our network.

Torrents (p2p) may get shaped during office hours.

Accepted by: Name: _____ (Who warrants that they are authorized to sign)

Date: _____

Signature: _____

BANK DEBIT ORDER INSTRUCTION / CREDIT CARD AUTHORITY

Name : _____
Address : _____

Contact No : _____

Date : _____
Contract No. : _____
Debit Amount : _____
Commencement Date : _____
Abbreviated name as registered with the bank : BOSCOM

Dear Sirs/Madams

The details of my/our account are as follows:

BANK : _____
BRANCH TOWN : _____
BRANCH NO. : _____
ACCOUNT NAME. : _____
ACCOUNT NO. : _____
TYPE OF A/C : _____
(master card, visa)

This signed Authority and Mandate refers to our contract as dated as on signature hereof ("the Agreement"). I / We hereby authorize you to issue and deliver payment instructions to the bank for collection against my / our abovementioned account at my / our above mentioned bank (or any other bank or branch to which I / We may transfer my / our account) on condition that the sum of such payment instructions will never exceed my / our obligations as agreed to in the Agreement, and commencing on the commencement date and continuing until this Authority and Mandate is terminated by me / us by giving you notice in writing of no less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address indicated above.

The individual payment instructions so authorized to be issued must be issued and delivered as follows, on the last day ("payment day") of each and every month commencing on _____. In the event that the payment day falls on a Saturday, Sunday or recognized South African public holiday, the payment day will automatically be the very next ordinary business day. Further, if there are insufficient funds in the nominated account to meet the obligation, you are entitled to track my account and re-present the instruction for payment as soon as sufficient funds are available in my account;

I / We understand that the withdrawals hereby authorized will be processed through a computerized system provided by the South African Banks and I also understand that details of each withdrawal will be printed on my bank statement. Each transaction will contain a number, which must be included in the said payment instruction and if provided to you should enable you to identify the Agreement. A payment reference is added to this form before the issuing of any payment instruction. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

MANDATE

I / We acknowledge that all payment instructions issued by you shall be treated by my/our above mentioned bank as if the instructions had been issued by me/us personally.

CANCELLATION

I / We agree that although this Authority and Mandate may be cancelled by me / us, such cancellation will not cancel the Agreement. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

ASSIGNMENT

I / We acknowledge that this Authority may be ceded to or assigned to a third party if the agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

Signed at _____ on this _____ day of _____ 20__

SIGNATURE AS USED FOR SIGNING CHEQUES OR CREDIT CARD VOUCHERS

Assisted by: